

# NORTHWOOD RESIDENTS' ASSOCIATION

Extracts from the minutes of Meeting 10 June 2025, 8pm in the Oasis Lounge,  
Methodist Church, Oaklands Gate

**Present:** Sue Mansfield, Trevor Sherling, Ros Plume, Tony Ellis, Andrew Egan, Peter Lansdown, Rajen Shah, Brian Geminder, Paul Barker, Valerie Mellor, Vik Chudasama

The meeting was preceded by a meeting with Lesley Watts, CEO of Hillingdon Hospitals about the closure of the Minor Injuries Unit, see separate report.

1. **Apologies for Absence:** Hoda Lacey, Miles Gillman, Jan Harding, John King, Neha Tanna, Vijay Kotecha

2. **Minutes of 13 May Meeting**  
were approved

3. **Matters Arising:**  
*From RP:*

**Newsletter advertising manager.** My posts on social media, on NRA website and Paul's email alert to members brought forth no interest whatsoever. So, the personal approach was called for – I invited Claire Bridger to take on the role, she agreed immediately. Many of you will remember Lynette Bridger, RS for Chester Road, who also ran the HNW office at Ruislip police station back in the day when they had an office. When Lynette died, her daughter, Claire, offered to take on the RS role, so has been on Paul's reserve list for a while.

I have introduced Claire to our editor and to Howard, the previous ads manager. All are communicating and RS has set Claire up with the ads@ email address.

4. **Correspondence**  
*From RP:*

- Email from residents looking for information about the sewage incident in the Lees Avenue area. Forwarded to AE.
- Resident asked us to publicise an event in Northwood Library. Posted on website.
- Survey request from research team at Exeter University about 'interactions your organisation has with other environmental groups'. Forwarded to AE and MG.
- Email from resident of Pines Close alerting us to the possible closure of the LBH Rural Activities Garden Centre, and asking us to sign his ePetition. Email alert sent and posted on website.

5. **Former Police Station**  
No further information.

6. **TfL Development**  
No further information.

7. **Pop-up events**  
*From RP:*

May 24 11- 1 Thanks to all the committee members who came, a great turnout. It was good to see Cllr Higgins back on form. Timing of these events is always tricky, this time it was the start of half term and a bank holiday weekend. This may account for Northwood centre being so quiet. But definitely a good PR exercise.

**8. Summer Newsletter**

*From VC*

Article received from Inspector Sarah Fox  
Ideas for the cover needed.

**9. Subcommittee Reports**

**9a Traffic and Highways**

TE and PL will complete their walk with Steve Austin of LBH from the boundary of Hillingdon on the Rickmansworth Road to the Iron Bridge to assess the traffic.

**9b Planning**

No further information.

**9c Environment**

No further information.

**9d Health**

See notes on meeting held earlier that evening.

**9e Communications.**

No further information.

**9f Police**

No further information.

**9g Woods and Open Spaces**

No further information.

**9h Business Membership**

No further information.

**9i Finance**

Report to be distributed, when JH's health allows.

**9j Chief Road Steward**

No further information.

**9k Membership**

No further information

**10. AOB**

None

The meeting ended at 9.35 pm.

Next meeting: Tuesday 8 July 2025, in the family room at Oaklands Gate.

## Appendix: REPORTS

### a) Traffic and Highways

Nothing to report this month

*Peter Lansdown*

### b) Planning

**NRA / LBH Northwood Ward Planning Report : June 2025 (25:06 Planning NRA)**

**Planning Applications – No Objection / Comment**

Validation Date	Address	Application Detail	
11 <sup>th</sup> May 2025	32 THIRLMERE GARDENS NORTHWOOD	Erection of single storey front extension, following demolition of existing porch.	
15 <sup>th</sup> May 2025	40 NORTHWOOD WAY NORTHWOOD	Erection of a single storey wraparound extension to the side and rear, following the removal of 1 no. chimney stack.	
13 <sup>th</sup> May 2025	20 NICHOLAS WAY NORTHWOOD	Replacement of the existing thatched roof with clay plan tiles and replacement of steel framed windows with Polyester powder coated aluminium, windows.	
20 <sup>th</sup> May 2025	102 GREEN LANE NORTHWOOD	Erection of a part single part two storey rear extension, and lower ground floor rear extension with rear lightwell and patio. Conversion of roof space to habitable use to include a rear dormer, a side dormer, 1 side roof light and 2 front roof lights, and formation of a crown roof. Conversion of existing integral garage to habitable use.	
8 <sup>th</sup> May 2025	12C MURRAY ROAD NORTHWOOD	Demolition of existing bungalow and erection of three storey building containing 4 self-contained flats. External alterations to landscaping and access.	
14 <sup>th</sup> May 2025	BALMORAL NORTHGATE NORTHWOOD	TPO 196 T1 1x Oak crown lift 8m from ground level.	
13 <sup>th</sup> May 2025	11 ROY ROAD NORTHWOOD	Demolition of existing garage and erection of an outbuilding to the rear garden (Application for a Certificate of Lawful Development for a Proposed Development).	
21 <sup>st</sup> May 2025	10 WESTMINSTER CLOSE NORTHWOOD	Erection of a single-storey rear extension with a balcony above, and the consolidation of the existing two dormers into a single, larger dormer.	
19 <sup>th</sup> May 2025	42 THE DRIVE NORTHWOOD	Alterations to existing ground floor rear extension, first floor extensions to the side and rear, front garage extension, basement extension, porch alterations, amendments to fenestrations together with associated alterations	
23 <sup>rd</sup> May 2025	FLAT 6 18 FRITHWOOD AVENUE NORTHWOOD	Erection of a front porch, a single storey rear extension, conversion of the loft into habitable space with incorporating two rear-facing roof windows, and insertion of two new obscure-glazed side windows	
20 <sup>th</sup> May 2025	GLENVIEW HIGHFIELD CLOSE NORTHWOOD	Erection of a porch and a 2 storey rear extension	
20 <sup>th</sup> May 2025	1 MOOR PARK ROAD NORTHWOOD	Erection of a Front Boundary Wall and Alteration to Soft and Hard Landscaping	
20 <sup>th</sup> May 2025	99 COPSE WOOD WAY NORTHWOOD	Erection of a single storey rear extensions	
20 <sup>th</sup> May 2025	61 COPSE WOOD WAY NORTHWOOD	Demolition and replacement of the existing detached two storey dwelling, with 1no detached dwelling with use of roof space, together with the retention of the existing access points and associated ancillary works.	

**Planning Applications – Objections / Comments Made**

Validation Date	Address	Application Detail	Comment
19 <sup>th</sup> May 2025	8 LOWSWOOD CLOSE NORTHWOOD	TPO 394 A1 1x Hornbeam (T1 on application) cut back 0.5m. 1x Oak (T7 on application) and 1 x Spruce (T2 on application) fell to ground.Â	Whilst there are some notes in the application and photos attached, there is no detailed Arboricultural Report attached to the application justifying the proposed work nor confirmation of replacement trees
26 <sup>th</sup> March 2025	31 FRITHWOOD AVENUE NORTHWOOD	Conversion of house ( C3 ) into Care Home ( C2 ) for 6 number of adults (additional information received 19.05.25)	See additional objection below
2 <sup>nd</sup> June 2025	27A FRITHWOOD AVENUE NORTHWOOD	TPO 15 T4 1x Oak to dismantle to near ground level	Whilst there are some notes in the application and photos attached, there is no detailed Arboricultural Report attached to the application justifying the proposed work nor confirmation of replacement trees
13 <sup>th</sup> May 2025	21 KIRBY CLOSE NORTHWOOD	To remove One willow T70 TPO 152. Consult 18 and 22 Kirby close	Confirmation is needed regarding a replacement tree

**31 FRITHWOOD AVENUE NORTHWOOD**

The added information has only given an added choice of type of occupant. They have not withdrawn the clear statement in the Application Statement, Executive Summary, that occupants will be those with Dual Diagnosis .

If that had been the intention, then they would have specifically stated that, and accepted an unequivocal condition preventing those with Dual Diagnosis issues, as described, from becoming occupants.

Accordingly, those with Dual Diagnosis issues remain as the potential occupants right from the start.

The application therefore remains the same as in the previous application which was refused because those with Dual Diagnosis symptoms are included quite specifically in the application still.

**Planning Appeals :  
Planning Appeals : Decisions**

**4 ROFANT ROAD, NORTHWOOD,**

Change of use from Class C3 (dwellinghouse) to Class C4 (Small HMO) 6 bedroom up to 6 persons

**Decision:** Approved

**Reasons:** the appeal proposal would not result in an intensification of the site that would give rise to materially harmful noise and disturbances and would therefore preserve the living conditions of nearby neighbours.

Class C4 limits the number of occupants to six individuals, so by definition, exceeding this limit would require a separate planning permission. As such a condition limiting the number of occupants to six individuals would not be necessary for this specific development.

**27 EASTBURY ROAD, NORTHWOOD**

Enforcement Notice: Breach: Without planning permission, the erection of a replacement dwelling

**Decision:** Part Approved : The appeal is dismissed insofar as it relates to the outbuilding and planning permission is refused. The appeal is allowed insofar as it relates to the replacement dwelling at 27 Eastbury Road, subject to conditions

**Reasons:** A condition requiring the dormer windows in the side elevation facing No. 25 Eastbury Road and the roof lights to be permanently obscure glazed and non-opening is deemed necessary to preserve the privacy of those neighbours.

**5 HALLOWELL ROAD, NORTHWOOD**

The erection of a replacement front porch and two-storey rear/side extension.

**Decision:** Dismissed

**Reasons:** The extension's combination of a cropped roof, flat crown, and its medley of hips and gables would appear poorly concocted, showing little respect for the simple architectural composition of the original dwelling and with a poor marriage between the old and the new.

**3 NICHOLAS WAY, NORTHWOOD**

Construction of a new access

**Decision:** Approved

**Reasons:** The trees affected are of low quality

**Planning Appeals : Submitted**

None

**Planning Decisions Where Objections / Comments Made:**

**63 NORTHWOOD WAY NORTHWOOD**

Proposed change of use from Class C3 dwelling to residential home.

**Decision:** Application withdrawn

**68 KNOLL CRESCENT NORTHWOOD**

Conversion of existing dwellinghouse into 2 no. self contained flats.

**Decision:** Refused

**Reasons:** The proposed development, by virtue of the poor overall layout of Flat One including the reliance of side facing habitable windows (serving Bedroom 3) there would be a harmful effect upon the living conditions of the future occupants of Flat One in terms of loss of privacy, overlooking issues, poor outlook, noise and disturbance. In addition, the front facing window (serving Bedroom 2) would be in close proximity the front access to both flats and car parking space.

The application has failed to demonstrate that there would be satisfactory amount of private usable external amenity space to serve both flats.

**3-4 WARMAIR HOUSE GREEN LANE NORTHWOOD**

Change of use from Commercial (Use Class E) to Residential (Use Class C3) to create three residential units (Application for Prior Approval under Schedule 2, Part 3, Class MA of the Town and Country Planning (General Permitted Development) (England) Order 2015 (as amended)).

**Decision:** Approved

**Reasons:** The proposed development constitutes permitted development by virtue of the provisions of Schedule 2, Part 3, Class MA of the Town and Country Planning (General Permitted Development) (England) Order 2015 (as amended)

**ENFORCEMENT ACTION BY LBH**

None

**ADDITIONAL NOTES:**

None

**ACTION POINTS FROM LAST MINUTES:**

None

## **c) Environment**

### **TFL Matter – How to contact re street/road/property issues**

On the day before our recent pop-up event I investigated the area around Station Approach, the roundabout by the entry to the station car park and the bridge. The area was free of litter & dumped larger items such as sofas, discarded furniture etc so there were no grounds for complaint to TFL.

Should we wish to communicate with TFL in the future over fly-tipped debris or other dumped rubbish, the TFL website suggests the use of their Streetcare web facility on this page <https://streetcare.tfl.gov.uk> however there can be times where direct action may be preferred.

A more direct approach can be made by contacting one of these 2 top TFL executives, according to the severity & type of situation requiring an intervention by the NRA:-

Andrew Lloyd - Commissioner of Transport for London (in effect the CEO)

Elsbeth Miller - Head of Property Management & Commercial Development

Their address is 'Transport For London, 197 Blackfriars Road London SE1 8NJ'. This top-down approach with a letter of complaint is likely to be passed to an area manager. It should get results.

What was noticeable was the proportion of unoccupied retail premises in Station approach

### **TFL Travel Issues – How to contact**

Regarding train travel & service complaints, these have quite different reporting processes and can be found on the TFL website via any quality browser/search engine. Here is a summary of contact means:- Phone 0343 222 1234 Online [www.tfl.gov.uk/contact](http://www.tfl.gov.uk/contact) TextPhone 0800 112 3456 and by Post to TfL Customer Services, 4th Floor, 14 Pier Walk, London, SE10 0ES.

There are standard forms that can be used to make a complaint.

### **Other Matters**

Reported to Hillingdon Council:

A poorly constructed hoarding around a building site by 102 Green Lane

An over raised poorly seated manhole cover on corner of Murray Rd & Elgin Dr

Overgrown hedging outside Eastbury Rd Nursing Home restricting pavement usage

Food & household rubbish strewn across the verge & Murray Road from an attack by birds and foxes

A sofa and two armchairs dumped in Murray Rd

Andrew Egan

## d) Health

### Hillingdon Hospital Update:

1. Trust was voted best for Food over the last year: <https://thh.nhs.uk/news-events/trust-again-voted-the-best-for-food-2372>
2. Recycle your child's inhaler at Hillingdon Hospital: A new initiative started by the hospital to encourage recycling of inhalers: <https://thh.nhs.uk/news-events/recycling-inhalers-as-part-of-our-green-plan-2362>
3. Hillingdon Hearts was launched on International Day of Happiness: A online platform where patients and carers can recognise staff for any of their work and show some appreciation. The link can be found here: <https://thh.nhs.uk/appreciation-and-praise>
4. There is an update on the website regarding the development of Hillingdon Hospital: <https://thh.nhs.uk/redevelopment-of-hillingdon-hospital>
5. An updated 'where to go?' services page can be found here: <https://thh.nhs.uk/choose-well>
6. Trust has been awarded £242,000 to install solar panels at Hillingdon Hospital: <https://thh.nhs.uk/news-events/trust-wins-bid-for-solar-panel-project-2276>
7. New phonenumber launched: Call 4 concern – Martha's rule: A new phonenumber is being launched by the Trust for all patients, as well as their families and friends, to further highlight when someone's condition in hospital might be getting worse.

Call 4 Concern, the confidential phonenumber - 01923 844448 - will be open to those who are worried about their own condition as an inpatient, or that of a relative or friend admitted to hospital.

Blood Tests within THH Trust:

Phlebotomy (taking blood)

Routine tests ordered by a GP

They no longer offer a service for blood tests requested by a GP (the only exception is for urgent or specialised tests that have to be processed on the same day).

If a doctor from Hillingdon or Mount Vernon hospitals has asked a patient to have a blood test before their next appointment, they must book an appointment at one hospital or the other. The booking link is [here](#)

This does not apply to patients sent directly from an outpatient clinic on the same day, or those requiring specialised tests that need to be processed on the same day. These patients will be seen without the need to book.

Only urgent glucose tolerance tests can be booked, and by telephone only.

Call Mount Vernon Hospital on 01923 844732 or 01923 826111, or Hillingdon Hospital on 01895 238282

Children aged 10-16 can be seen at Hillingdon Hospital only.

For children under 10, please contact Rainbow Ward via the Hillingdon Hospital switchboard on 01895 238282.

### Annual Plan 2024 – 25:

The full strategy and plan can also be found here:

Strategy: <https://thh.nhs.uk/our-strategy>

North West London Acute Provider Collaborative:

The [North West London Acute Provider Collaborative](#) includes:

1. Chelsea and Westminster Hospital NHS Foundation Trust
2. The Hillingdon Hospitals NHS Foundation Trust

3. Imperial College Healthcare NHS Trust
4. London North West University Healthcare NHS Trust.

Together, they manage 12 hospitals, employ 33,000 staff and serve a diverse population of 2.2 million people.

The four acute NHS trusts in north west London have set out a shared vision for collaboration and priorities for joint action:

By 2027, this will mean:

- Patients will access care sooner, care will be more personalised and person-centred, with improved and more equitable outcomes, regardless of which trust or hospital they attend.
- Health and care partners will be able to work in a more consistent way with our trusts, with common approaches to communications, engagement and improvement.
- Staff will be able to move across our trusts more easily, be encouraged and supported to compare data and feedback in order to drive improvement, and have stronger cross-organisational networks and ways of working.

The Acute Provider Collaborative's first three-year strategy is published at:

[nwl-acute-provider-collaborative.nhs.uk](https://www.nwl-acute-provider-collaborative.nhs.uk)

Three new NHS Community Diagnostic Centres, based in north west London, are part of a national initiative to build additional diagnostic capacity for planned care. These centres are based in the community, or deliberately targeted to improve access to care in areas impacted by increased deprivation. These are separate from urgent and emergency pathways, where tests will continue as present: <https://www.nwl-acute-provider-collaborative.nhs.uk/key-projects/community-diagnostic-centres>

Future Board in Common Meetings:

The next meeting is on Tuesday 15<sup>th</sup> July 2025:

<https://www.nwl-acute-provider-collaborative.nhs.uk/events#bic>

Most recent Board papers from 16<sup>th</sup> July can be found here: [Common Papers](#): <https://www.nwl-acute-provider-collaborative.nhs.uk/publications>

Hubs mobility Service for patients:

There is a service which supports patients who might have mobility challenges - and it is now available at Hillingdon Trust.

Patients who might need to visit one of the hospitals regularly and could benefit from alternatives to driving or being driven - but who might need extra help using public transport - might find the Hubs Mobility Service helpful (one for the NRA website maybe).

See links below for leaflets of the new service partnered with the trust:

[Hubs Flyer HA](#)

[HA leaflet new](#)

North West London Integrated Care System:

Local residents and stakeholders are invited to attend North West London Integrated Care Partnership meeting.

You can find the Teams joining link for the meeting, as well as the meeting papers [here](#).

The next Board meeting will be held on 23<sup>rd</sup> July 2025.

The most recent publications as of April 2025 can be found here:

<https://www.nwlondonicb.nhs.uk/news/news/our-latest-communications-and-involvement-summary-published-4>

New Northwood Health Centre:

Following several years of planning, consultation and discussions with local residents, work has started on the new Northwood Health Centre on Pinner Road.

- A ground breaking ceremony was held on Wednesday 7 May to mark the start of the £12 million refurbishment of the site, transforming it into a modern health centre.

- The event was attended by representatives from health, property and construction partners including Emily Curtis, Director of Capital and Infrastructure at the Department of Health and Social Care.
- Historical elements of the cottage hospital will be retained and refurbished as part of the new development.
- This exciting new local health facility will house existing local NHS services and allow for more services to be provided to residents. This will include mental health support and wider community services.
- Local GP practices; Acre Surgery and Carepoint Practice will also move into the modern building when it is ready.
- All being well, this will be in the summer of 2026.
- Planning permission for the development of the site was granted in August 2023. The plans also include the building of 70 flats across the existing NHS estate.

West Herts launches five-year plan to transform services and facilities across the region:

This is a five-year plan which aims to transform services, facilities, and care across the region for more than 600,000 people. The Trust's ambitions include:

- Building a new state-of-art hospital at Watford General Hospital
- A new elective care hub at St Albans for planned operations
- Hemel Hempstead will become a focal point for chronic and complex care treatment.

Building work is expected to get underway in 2025 and the government confirmed last year the rebuilding would be fully funded. The strategy document can be found through this link [here](#)

New Request:

Call for volunteers to help at Watford General's A&E department can be found here:

<https://www.westhertshospitals.nhs.uk/about-us/news/volunteers-lot-heart-needed-watford-general-emergency-department>

Plans to rebuild Watford General Hospital have taken a major step forward after the government committed to fund close to £12 million on the scheme.

The money will be used to deliver the next phase of preparing the site for the new building along with funding a project team to drive forward this critical next stage of the project.

In January, the government announced its review into the New Hospital Programme (NHP) and provided a new timetable for delivering the schemes across the country. Ministers confirmed that Watford General would be funded and rebuilt.

Negotiations have been continuing with the NHP on two key aspects of our work:

- moving ahead with enabling works to prepare the site for the new building.
- retaining a project team to progress this.

Following confirmation this week that the NHP had committed £11.86 million for the next phase of works, Matthew Coats, chief executive of WHTH, said: "This marks a major step forward in our project and a sign of confidence from the government in our plans. We now have the money we need for this year to continue our preparations for the main build.

Community Health Initiatives:

Important changes for Mountwood from Monday 21st October

Urgent Appointments

Call (01923 828488) for urgent appointments between the following times:

- 8am to 11am in the mornings
- 2pm to 5pm in the afternoons

Outside these times, they will signpost you to other support, such as your local pharmacy and 111.

This is to enable safe working for our staff and patients due to the intense pressure on General Practice. They say they need adequate time to manage patients safely, as advised by the recent BMA guidance. ([News Item on BMA Guidance](#)).

PATCHS

To further manage demand, PATCHS (online form system) will remain open throughout the day. Appointment slots will now be staggered and released at intervals to provide fairer access for all patients. However, please note that the number of slots is still limited based on our capacity. PATCHS is for NON-URGENT issues only.

PATCHS is NOT for prescription requests or queries.

If one is unable to access PATCHS, please contact Reception on 01923 828488 This extension of access to PATCHS should reduce the frustration expressed by patients who were unable to access at 8am. Contact at [MountwoodPPG@gmail.com](mailto:MountwoodPPG@gmail.com)

Eastbury Surgery and [North Connect PCN](#):

- In line with GP's nationally there is a call to action for patients to get involved in saving General Practice:
  - See the article here and call to action to help make changes [here](#)
- The North Primary Care Network, inclusive of several local practices, has launched a new website to enhance patient access to health information and services, with a focus on collaborative care and community health initiatives:
  - There are Hillingdon Health workshops on various conditions that patients can sign up to here (part of the North Primary Care network): <https://www.myhealthillingdon.co.uk/workshop-calendar>
  - Ageing Well Clubs: <https://www.northconnectpcn.nhs.uk/2024/04/04/ageing-well-clubs-in-hillingdon-for-65-years/>
  - There is a drive to increase awareness of Measles, information can be found [here](#).

Satisfaction with GP services is declining, there is an ongoing GP survey by Healthwatch Hillingdon where you can provide your feedback. This can be found [here](#).

**End of report**

Neha Tanna

## e) Communications

*From RP*

### Website

- Posted on website since last report:
  - Ads manager – vacancy
  - Business member celebrates 20<sup>th</sup> anniversary
  - Partial closure Dene Road
  - LBH Rural Activities Garden Centre ePetition
  - Various local forthcoming events
- General reminder to exec members – if you would like anything posted on the website, please send me the details.
- At the May meeting, everyone was actioned to check their area of the website and to CONFIRM to me that they had done so. So far, two have confirmed and asked for modifications.

### Website Activity

Nothing to report this past month.

Rajen Shah

## f) Police

I met with Inspector Sarah Fox and Sergeant Gareth Blackburn for an update.

We agreed that the SNT would no longer send quarterly surveys to residents. This is because we now see the effects of "survey fatigue". The original reason for surveying residents was to help the ward panel decide on their priorities for the quarter. However, the responses did not help us in any way. I asked Sgt. Blackburn to suggest what their SNT priorities for the quarter would be and we would discuss those at the meeting. There are only two priorities to choose since the first priority, London borough wide, has been set at preventing violence against women and girls.

### Met Engage:

I met with Kevin Mephram (Hillingdon Neighbourhood Watch) to update on the situation with Met Engage and the new Hillingdon Neighbourhood Alert.

Although Dave Ludlow and Kevin (NHW Chair and Vice Chair) have worked incredibly hard to accommodate the changes forced upon us by the Mayor's withdrawal of funds from OWL, this remains an ongoing concern. We will have further updates on Tuesday 10 June at the next Hillingdon SNB meeting at the Civic Centre.

### Northwood Business Watch:

There does not appear to be much reported on the What's App Group. I suspect that part of the reason is that the shoplifting appears to centre mainly around Waitrose, Wenzel's, Tesco and Boots. The last information I had was that only Tesco had joined Business Watch.

I will raise that question at our next Northwood Safer Neighbourhood Panel meeting. I plan to meet with Jennifer next week for an update.

### St Helen's and Northwood College:

I met with Northwood College and St. Helen's. It would appear that "Survey Fatigue" has also affected their school survey. They suggested that we could task the students with a project rather than another survey. We will discuss this at our next Ward Panel meeting on the 18<sup>th</sup>.

Hoda Lacey  
7 June 2025

## g) Woods and Open Spaces

- A poster was made for a new Advertising manager for the newsletter but Ros beat me to it in finding a new potential candidate.
- Trees for Streets in conjunction with the council will plant the commemorative tree in the autumn.
- Four people turned up for the Intro to the Woods walk, which seemed to go ok.
- The weather was kind to us for the Pop-up event. Not a huge amount of passing trade but I think it's worth continuing as a PR exercise.
- Notice boards are pretty full at the moment partly due to Brian's recruitment efforts of businesses.



## h) Business Membership

To update you on my membership drive I am pleased to report that **St Helen's School** has come on board as has **Bubbles & Brownies**, as has **Avanti PC Repairs** as has **The Farm Restaurant** which opened last week and has had good reports on Facebook

So, I hope Committee members will try it out and please do always let our local eateries know you are from the NRA and have come to support them

With the school holidays imminently approaching, I intend next week to email all our Business Members asking them to consider offering our local students aged 15 and above a one- or two-week internship/work experience. I know from my own teenage grandchildren how difficult it is to obtain experience in the work place so hope this initiative will have a good response

Finally I am pleased to report that non payers are now down to 3.

*Brian Geminder*

## **j) Chief Road Steward**

As planned, the RS reception at St Mathews Church Hall was held Thursday 29<sup>th</sup> May with Sarah Sharman's again excellent catering, plus Ros and Richard Plume's free-flowing bar.

Thanks to committee members who helped with setting up and clearing away, and with serving the food.

Following emails originally sent for 93 couples to come, 3<sup>rd</sup> and final reminders were emailed to the 24 who had not previously had the courtesy to reply, but still 13 never did!

However, positive replies meant we were expecting 62 attendees, so it was disappointing when on the evening only 45 turned up.

- (one theory advanced was the missing 17 preferred to watch Jack Draper play an important Tennis match)!

- but a great evening nevertheless – lots of chat and getting to know newer RSs after Tony Ellis's update about the minor-injuries unit potential closure etc.

Following last month's report, all boxes of #189 Spring Newsletters were finally collected / distributed and preparations are under way for the Summer edition (#190) to be available for distribution from 11<sup>th</sup> July.

I have been getting an increasing number of "not-deliverable" notices from mmjo for recent alert messages sent out to all members by email.

So, my piece for the #190 Newsletter will again remind members to notify us of changes to their email address and to check their inbox is not blocked by being totally full!

- but it is pleasing to always get many positive, supportive, thanking replies to the alerts.

Paul Barker  
NRA CRS & DPO

**END OF SUBCOMMITTEE REPORTS**

## **Summary of Meeting on June 10 in the Oasis Lounge, Northwood Methodist Church about Closure of the Minor Injuries Unit (MIU), now known as the Urgent Care Nurse Practitioner Service (UCNPS).**

Speakers: Dr Alan McGlennan (AM), Managing Director and chief medical officer of the Hillingdon Hospital Trust (HHT), Lesley Watts (LW), CEO, HHT

Present: Tony Ellis and 11 members of the Northwood Residents' Association, Cllr Richard Lewis, the Chairmen of several Residents' Associations, a member of David Simmonds MP's staff, Cllr Reena Ranger and about 11 other Residents' Association members and representatives of concerned organisations.

Summary of Information provided by the HHT speakers:

1. HHT is responsible for the Hillingdon Hospital and Mount Vernon Hospital.
2. HHT are one of 12 trusts controlled by the Integrated Care Board for north west London. They also control the relatively new HUBs, of which there are three in Hillingdon in Ruislip Manor, Harlington and Hayes.
3. HHT will probably overspend by £12m this year. Last year was £25m, the reduction having been brought about by efficiency measures.
4. The ease of use and effectiveness of the MIU was agreed. However, the service provided at Hillingdon now for serious emergencies is below the standard they want, and to improve it, they plan to move the staff from Mount Vernon to Hillingdon. This will remove the minor injuries service at Northwood, stated to be a 'luxurious service' by AM. The service for minor injuries at Hillingdon will be of a lower standard than that from the Mount Vernon, with wait times much longer – up to 4 hours compared to 40 mins for the old drop-in MIU.
4. The HHT speakers noted that 25% of the cases now handled at the Mount Vernon MIU are from out of area, which definition includes residents of the nearby Moor Park and Eastbury Estates who live far closer than most Northwood and Northwood Hills residents.
5. 25 % of cases were also stated to be matters which should be handled by their GP surgery.
6. It was suggested that the Ruislip Manor Hub could take over much of the MIU work from this area, but since HHT has no control over the Hubs the speakers were unable to substantiate this. The much greater difficulty of getting to Ruislip Manor is not a matter for HHT. LW offered to return to the meeting with a representative of the Integrated Care Board.
7. There will be no consultation on this change. It should save some of the £1m HHT now spend annually on agency and pool staff.
8. HHT will recommend the change to the ICB, and they will make the decision whether to implement it.

**ENDS**