

# NORTHWOOD RESIDENTS' ASSOCIATION

Extracts from the minutes of Meeting 8 April 2025, 8pm in the Family Room,  
Methodist Church, Oaklands Gate

**Present:** Sue Mansfield, Trevor Sherling, Ros Plume, Tony Ellis, John King, Andrew Egan, Hoda Lacey, Jan Harding, Peter Lansdown, Rajen Shah, Brian Geminder, Miles Gillman, Paul Barker

1. **Apologies for Absence:** Neha Tanna, Valerie Mellor, Vijay Kotecha
2. **Minutes of 11 March Meeting**  
were approved
3. **Matters Arising:** TE wrote to the CEO of Waitrose and subsequently spoke with Cllr Steve Tuckwell, LBH Cabinet member, about advising Waitrose to move alcohol to the back of their shop to reduce theft. This appears to be under consideration.
4. **Meet Chris Duffy**  
Chris introduced himself. Has lived in Northwood for 25 years, has three adult children who were at local schools. He is still working part time as a corporate solicitor. He has been most helpful to the NRA on many occasions with legal advice, and is also an RS and ARS. It was agreed that he should be recommended at the AGM for the position of Vice-President.

## Correspondence

5. *From RP:*
  - Email from High Street resident with concern that 70 High Street premises was to be used as a Turkish Café. Referred to TS who replied in full. Since then, a notice has appeared in the shop window announcing a new Nail Salon.
  - Enquiry about the suspension of the 331 bus stop near Leaf Close. Referred to TfL who responded by explaining that this was a temporary closure while water mains replacement works were carried out at the junction of Maxwell Road and Rickmansworth Road.
  - Various messages thanking TE for intervening in the Shuttle Bus saga.
  - Email from a member of Barnet RA committee asking about our experiences with using Member Mojo. Referred to PB.
  - Enquiry about MG's guided walks. Referred to MG.*From TE:*
  - Contact from a resident suggesting we promote talking to the elderly man who sweeps our roads. MG said he had refused to be nominated as a 'Local Hero' and did not want any publicity.

6. **Former Police Station**  
No further information.
7. **TfL Development**  
More rubbish has been seen on TfL land. AE to pursue organizing a cleaning session. **AE**
8. **Pop-up events**  
May 24 next event by Costa is in preparation. It has been approved by LBH. The Lions will be there, awaiting reply from the Scouts.  
HL to notify SNT of the event. **HL**
9. **Spring Newsletter**  
RP to pass an on-line compressed version to PB.  
RP to write an advert for the advertising manager job to be sent out as an email by PB and put on the web site. **RP  
RP  
PB**

<b>10. AGM</b> <i>From RP</i> Thursday 24 <sup>th</sup> April at NMC, 7.30 for 8pm start. Please can everyone try to be there by 7.30pm ready to welcome residents as they arrive. TE asked for all to let him have items for his Annual Report	<b>ALL</b> <b>ALL</b>
<b>11. Businesses Taking Cash Only</b> Not illegal, unless illegal immigrants are being employed, in which case it is a police matter. Difficult to find out if it is a contributor to money laundering.	
<b>12. Subcommittee Reports</b>	
<b>12a Traffic and Highways</b> No further action now.	
<b>12b Planning</b> No further information	
<b>12c Environment</b> Red fence posts disappeared today.	
<b>12d Health</b> No further information.	
<b>12e Communications.</b> No further information	
<b>12f Police</b> No further information	
<b>12g Woods and Open Spaces</b> A third bench in Murray Road is not advisable. Existing ones should be cleaned if necessary.	<b>MG</b>
<b>12h Business Membership</b> BG to write a paragraph on his successful activities for TE's AGM report.	<b>BG</b>
<b>12i Finance</b> The examined accounts for 2024 are now available.	
<b>12j Chief Road Steward</b> PB has provided VK with the requirements for changing RS reports after year end. All committee members who have problems with this to articulate them and ask VK/PB	<b>ALL</b>
<b>12k Membership</b> No further information	
<b>13. AOB</b>	
a) Feedback on the newsletter. PB found some print too small but not a general problem for others. TE and RP to discuss the look of the newsletter with VK.	<b>TE,</b> <b>RP</b>
b) TE visited James Court with John Usher. He found the residents had no formal way of communicating with each other and proposed giving them a printer to create notices for their notice board. JK volunteered a printer, to be given with plenty of spare cartridges and paper.	<b>TE</b>

The meeting ended at 9.35 pm.

Next meeting: Tuesday 13 May 2025, in the family room at Oaklands Gate.

## Appendix: REPORTS

### a) Traffic and Highways

#### Northwood Petitions

At present there are three shown as being active on the Council website. Two are concerned with a requested pedestrian crossing at Rickmansworth Road/Green Lane and the other for similar in Ducks Hill Road. There is no mention of the petition raised recently by Tony to reduce speeding, congestion and accidents in Rickmansworth Road.

#### OTHER ITEMS

#### HS2

I understand that there is now a closure of Breakspear Road South from 5th to 27th April 2025. There will probably be a further closure (four weeks?) for resurfacing of this road later in the year.

*Peter Lansdown*

### b) Planning

#### Planning Applications – No Objection / Comment

Validation Date	Address	Application Detail	
26 <sup>th</sup> February 2025	52 GREEN LANE NORTHWOOD	Removal and demolition of existing plant equipment and steel decking, and installation of replacement plant equipment and decking.	
26 <sup>th</sup> February 2025	1 EASTBURY ROAD NORTHWOOD	Installation of 2no. externally lit fascia signs and 1no. projecting sign. Vinyl decals to windows and 2.no A3 clip poster frames	
20 <sup>th</sup> March 2025	1 EASTBURY ROAD NORTHWOOD	Installation of new shopfront including the installation of 2 no. non-illuminated fascia signs, 2 no. illuminated fascia signs and 2 no. illuminated hanging signs	
11 <sup>th</sup> March 2025	4 LOWSWOOD CLOSE NORTHWOOD	Erection of a single storey rear extension	
5 <sup>th</sup> March 2025	20A FRITHWOOD AVENUE	Details pursuant to the discharge of Conditions 3 (Materials) 8 (Step Free Access) of planning permission ref. 50632/APP/2024/1594, dated 29-08-2024 (Erection of a two storey, 2 bedroom newbuild dwelling house with car parking space, cycle and bin store, amenity space and landscaping including boundary treatment and ASHP, following the demolition of existing dwelling.)	
18 <sup>th</sup> March 2025	5 FALCON CLOSE NORTHWOOD	TPO 261 T12 1x Ash reduce height and lateral spread up to 2m	
18 <sup>th</sup> March 2025	BALMORAL NORTHGATE NORTHWOOD	TPO 196 T1 1x Oak to crown reduce by 2m and crown lift to 8m.	
10 <sup>th</sup> March 2025	33 KEWFERRY ROAD NORTHWOOD	Erection of two storey side and rear extension together with conversion of roofspace to habitable use with the installation of a side and rear dormer roof extension.	
13 <sup>th</sup> March 2025	2 CHARTWELL ROAD NORTHWOOD	Erection of a two-storey rear extension, single storey rear extension, first floor side extension, formation of a crown roof, and conversion of garage to habitable space, including amendments to fenestrations	
17 <sup>th</sup> March 2025	LAND AT THE GLEN GREEN LANE NORTHWOOD	TPO 241 T90 1x Copper Beech reduce lateral spreading by 3.5m.	
27 <sup>th</sup> January b2025	132 DUCKS HILL ROAD NORTHWOOD	TPO 18 T8 1x Oak reduce height and lateral spread by 3m.	

**Planning Applications – Objections / Comments Made**

Validation Date	Address	Application Detail	Comment
28 <sup>th</sup> March 2024	15 KEWFERRY ROAD NORTHWOOD	Erection of first floor rear extension. (RECONSULTATION 14 Days - Independent Daylight Sunlight Report uploaded on website)	Following on from the error in the plan in the Daylight Sunlight Report, we understand that at a reinspection by the applicant's advisor on Daylight Sunlight, they have said the plans submitted for the application itself are incorrect. Therefore, our view is that a decision cannot be based upon the plans and Report submitted.
5 <sup>th</sup> March 2025	BUS SHELTER OUTSIDE 4-6 ROWLAND PLACE GREEN LANE NORTHWOOD	Installation of an internally illuminated LCD screen incorporated into the structure of an existing bus stop	See Objection submitted below
20 <sup>th</sup> February 2025	78 HIGH STREET NORTHWOOD	Erection of 2no. self-contained flats and 1no. dwellinghouse (Use Class C3) with private roof gardens and associated landscaping, following the demolition of existing workshop buildings (Use Class E).	See further objection below
6 <sup>th</sup> March 2025	12 CHURCH ROAD NORTHWOOD	Conversion of single dwelling house into 2x self-contained flats with associated parking, cycle and bin stores.	Whilst the applicant seems to be justifying parking in the street, the standard planning response is that applicants cannot assume the use of car parking off-site will be permanently available.
31 <sup>st</sup> December 2024	63 NORTHWOOD WAY NORTHWOOD	Proposed change of use from Class C3 dwelling to residential home.	See second objection below
17 <sup>th</sup> March 2025	68 KNOLL CRESCENT NORTHWOOD	Conversion of existing dwellinghouse into 2 no. self-contained flats.	There is insufficient car parking on site as the 3 bedrooomed flat needs 2 spaces under the Local Plan.  This will increase traffic in an already busy close. It will also set a precedent for other houses and even more traffic.
28 <sup>th</sup> February 2025	16 CYGNET CLOSE NORTHWOOD	Installation of Artificial Trees (RETROSPECTIVE)	See the objection below.

**78 HIGH STREET NORTHWOOD**

In the Application Form, under Certificate of Ownership, it is stated that the applicant owns the entire site the subject of the planning application. However, they have included the pavement to the front of the shop where they propose three car parking spaces.

We have checked that fact and attach a copy of the Land Registry Plan which shows that is incorrect, as the ownership by the applicant stops at the shop frontage. They do not own the pavement to the front of the shopfront,

The applicant is therefore seeking to place three car spaces, for the occupiers of the rear of the site, on land that it does not own, which is directly in front of the shop front, so obstructing the shop frontage for the shop that is not part of the property being altered by the development.

The request to park cars directly in front of the shopfront, for the use of the residents of the new residential development to the rear of the site, does emphasise the fact that the proposed development is overdevelopment. Any development of the rear site should be fully self-contained at the rear of the site so far as parking is concerned, and the provision of amenity space which should also be contained at the

rear of the site but at ground floor level, which needs to be adequately safe and secure to allow children to play there.

Even though the retailer is a tenant of the applicant, they are in the same position as a neighbour, and this application adversely affects them as a neighbour, obstructing access and egress, obstructing the view of the shop front, and obstructing pedestrian flow.

It would be a precedent if consent is granted for those car spaces to be located where they obstruct the shopfront.

### **BUS SHELTER OUTSIDE 4-6 ROWLAND PLACE GREEN LANE NORTHWOOD**

The application is described as the Pavement Outside 4-6 Rowland Place. However, the previous application for the same site had been described as Pavement Outside 8-10 Rowland Place. Have they described this differently to divert attention from the fact that there has been a previous planning application refused by LB Hillingdon, and by the Planning Inspectorate on appeal?

Green Lane has too many advertising hubs on the pavements already that can catch the eye of drivers, putting cars and pedestrians at risk. This one will still flash from one advert to another throughout the day, and, even at night, can catch a driver's attention, even if not all that bright.

The Planning Officer stated under the previous application that, by its very nature, the proposed advertisements would appear prominently and draw the eye to its illuminated screens during the daytime and during hours of darkness. It would appear as an incongruous and visually intrusive addition, out of keeping with the character and appearance of the Conservation Area. We consider the same applies to this application. Any suggested minor gain would be outweighed by the adverse impact to the surrounding area on planning grounds. The site falls within the Green Lane Conservation Area, and so the character needs to be preserved.

### **63 NORTHWOOD WAY NORTHWOOD**

#### **Second Objection:**

Whilst it looked before as though it was a light C2 Use, the additional papers change that perspective.

The new papers use the word 'supervision' on a 24-hour basis, rather than just 'care.' That changes the stated similarity from a family house to a different type of use, and implies the greater potential noise disturbance by the occupiers to the neighbours. It also shows adverse car movements at shift changes, with the noise and disturbance that goes with it. How likely is it that staff will leave at exactly the moment the changeover staff arrive?

If a full C2 use is granted then that could mean very different types of occupiers in the future, even noisier, or worse, given the location so close to the junior school.

If consent is granted, there should be conditions relating to the maximum number of residents and staff at any one time.

### **16 CYGNET CLOSE NORTHWOOD**

Whilst they look like trees, they are artificial plastic, and are the equivalent of a fence rather than real trees. They also sit on a fence and trellis which together are about 6.5 metres high. The wooden fence and trellis alone are well above two metres high. The greenery attached to the trellis is also artificial plastic.

Given that the artificial plastic trees are similar to a fence, it is overpowering for the neighbouring property at Pelican Court 40 Ducks Hill Road, with a significant loss of sunlight and visual intrusion.

They are very different to real trees which provide numerous benefits, including producing oxygen, cleaning the air, preventing soil erosion, regulating the water cycle, supporting wildlife, and even helping combat climate change and improving mental health.

Plastic trees will deteriorate in a very different way to real trees, and quicker. Branches have already broken off and landed in the adjacent garden -see the attached photo.

This could well set a precedent elsewhere for fences that exceed two metres and adversely affect neighbours.

See the attached photos.

#### **Planning Appeals: Decisions**

### **NORTHWOOD COLLEGE EDUCATIONAL FOUNDATION, MAXWELL ROAD, HILLINGDON, NORTHWOOD**

Deletion of condition making the permission temporary for 12 months.

**Decision:** Approved.

**Reasons:** I have no reason to find that a permanent consent would have an unacceptable impact on highway safety,

#### **Planning Appeals: Submitted**

### **3 NICHOLAS WAY NORTHWOOD**

Installation of dropped kerb, driveway and access.

**Planning Decisions Where Objections / Comments Made:**

**4 ROFANT ROAD NORTHWOOD**

Construction of a new dwellinghouse with associated parking, bin storage, and cycle storage, following the demolition of the existing outbuilding.

**Decision:** Approved

**Reasons:** The proposed dwelling is considered to comply with Policy

**Enforcement Action By LBH**

None

**ADDITIONAL NOTES:**

None

**ACTION POINTS FROM LAST MINUTES:**

None

## c) Environment

No particularly significant items to report, the small issues are as follows: -

Two sofas left on the verge near the old police station were removed quickly after being reported. Likewise for the discarded tyre and wheel, assorted small wood planks & drum of rubbish deposited further down Murray Rd.

However, the contractor's red fencing deposited at the bottom of Murray Rd near its intersection with Rickmansworth Rd remain in situ after using Report-it ref 3944-4604-8306 on 10/3/2025, and then emailing Cllr Richard Lewis on 31/3.

Damage to the car park fencing in the park by Cheney Fields/Long Meadow, Pinner was passed on to Hillingdon Council as number of Northwood residents enjoy the facilities there.

Andrew Egan

## d) Health

### Hillingdon Hospital Update:

1. There is an update on the website regarding the development of Hillingdon Hospital: <https://thh.nhs.uk/redevelopment-of-hillingdon-hospital>
2. An updated 'where to go?' services page can be found here: <https://thh.nhs.uk/choose-well>
3. Urgent work on power cables running along Pield Heath Road, related to the recent substation fire at Heathrow, will start on Tuesday 8 April. The area affected is in front of the A&E entrance and work will last for two weeks, with temporary traffic lights in operation between 9.30am and 3.30pm.
4. Trust has been awarded £242,000 to install solar panels at Hillingdon Hospital: <https://thh.nhs.uk/news-events/trust-wins-bid-for-solar-panel-project-2276>

### 5. New phonenumber launched: Call 4 concern – Martha's rule

A new phonenumber is being launched by the Trust for all patients, as well as their families and friends, to further highlight when someone's condition in hospital might be getting worse.

Call 4 Concern, the confidential phonenumber - 01923 844448 - will be open to those who are worried about their own condition as an inpatient, or that of a relative or friend admitted to hospital.

### Blood Tests within THH Trust:

#### Phlebotomy (taking blood)

#### Routine tests ordered by a GP

They no longer offer a service for blood tests requested by a GP (the only exception is for urgent or specialised tests that have to be processed on the same day).

If a doctor from Hillingdon or Mount Vernon hospitals has asked a patient to have a blood test before their next appointment, they must book an appointment at one hospital or the other. The booking link is [here](#)

**This does not apply to patients sent directly from an outpatient clinic on the same day, or those requiring specialised tests that need to be processed on the same day. These patients will be seen without the need to book.**

Only urgent glucose tolerance tests can be booked, and by telephone only.

Call Mount Vernon Hospital on 01923 844732 or 01923 826111, or Hillingdon Hospital on 01895 238282

Children aged 10-16 can be seen at Hillingdon Hospital only.

For children under 10, please contact Rainbow Ward via the Hillingdon Hospital switchboard on 01895 238282.

## **Annual Plan 2024 – 25:**

The full strategy and plan can also be found here:

Strategy: <https://thh.nhs.uk/our-strategy>

### **North West London Acute Provider Collaborative:**

The [North West London Acute Provider Collaborative](#) includes:

1. Chelsea and Westminster Hospital NHS Foundation Trust
2. The Hillingdon Hospitals NHS Foundation Trust
3. Imperial College Healthcare NHS Trust
4. London North West University Healthcare NHS Trust.

Together, they manage 12 hospitals, employ 33,000 staff and serve a diverse population of 2.2 million people.

The four acute NHS trusts in north west London have set out a shared vision for collaboration and priorities for joint action:

By 2027, this will mean:

- Patients will access care sooner, care will be more personalised and person-centred, with improved and more equitable outcomes, regardless of which trust or hospital they attend.
- Health and care partners will be able to work in a more consistent way with our trusts, with common approaches to communications, engagement and improvement.
- Staff will be able to move across our trusts more easily, be encouraged and supported to compare data and feedback in order to drive improvement, and have stronger cross-organisational networks and ways of working.

The Acute Provider Collaborative's first three-year strategy is published at:

[nwl-acute-provider-collaborative.nhs.uk](http://nwl-acute-provider-collaborative.nhs.uk)

Three new NHS Community Diagnostic Centres, based in north west London, are part of a national initiative to build additional diagnostic capacity for planned care. These centres are based in the community, or deliberately targeted to improve access to care in areas impacted by increased deprivation. These are separate from urgent and emergency pathways, where tests will continue as present: <https://www.nwl-acute-provider-collaborative.nhs.uk/key-projects/community-diagnostic-centres>

Most recent Board papers from 16<sup>th</sup> July can be found here: [Common Papers](#): <https://www.nwl-acute-provider-collaborative.nhs.uk/publications>

### **Hubs mobility Service for patients:**

There is a service which supports patients who might have mobility challenges - and it is now available at Hillingdon Trust.

Patients who might need to visit one of the hospitals regularly and could benefit from alternatives to driving or being driven - but who might need extra help using public transport - might find the Hubs Mobility Service helpful (one for the NRA website maybe).

See links below for leaflets of the new service partnered with the trust:

[Hubs Flyer HA](#)  
[HA leaflet new](#)

North West London Integrated Care System:

Local residents and stakeholders are invited to attend North West London Integrated Care Partnership meeting that will take place on Tuesday **8<sup>th</sup> April 2025**. It will be held virtually on Teams.

You can find the Teams joining link for the meeting, as well as the meeting papers [here](#).

The next Board meeting will be held on 14<sup>th</sup> May 2025.

### **West Herts launches five-year plan to transform services and facilities across the region:**

This is a five-year plan which aims to transform services, facilities, and care across the region for more than 600,000 people. The Trust's ambitions include:

- Building a new state-of-art hospital at Watford General Hospital
- A new elective care hub at St Albans for planned operations
- Hemel Hempstead will become a focal point for chronic and complex care treatment.

Building work is expected to get underway in 2025 and the government confirmed last year the rebuilding would be fully funded. The strategy document can be found through this link [here](#)

## **Community Health Initiatives:**

**Mountwood Surgery Website was not working at the time of writing report, will check back again for updates.**

### **Important changes for Mountwood from Monday 21st October**

#### **Urgent Appointments**

Call (01923 828488) for urgent appointments between the following times:

- **8am to 11am in the mornings**
- **2pm to 5pm in the afternoons**

Outside these times, they will signpost you to other support, such as your local pharmacy and 111.

This is to enable safe working for our staff and patients due to the intense pressure on General Practice. They say they need adequate time to manage patients safely, as advised by the recent BMA guidance. ([News Item on BMA Guidance](#)).

#### **PATCHS**

To further manage demand, PATCHS (online form system) will remain open throughout the day. Appointment slots will now be staggered and released at intervals to provide fairer access for all patients. However, please note that the number of slots is still limited based on our capacity.

**PATCHS is for NON-URGENT issues only.**

**PATCHS is NOT for prescription requests or queries.**

If one is unable to access PATCHS, please contact Reception on **01923 828488** This extension of access to PATCHS should reduce the frustration expressed by patients who were unable to access at 8am. Contact at [MountwoodPPG@gmail.com](mailto:MountwoodPPG@gmail.com)

**Eastbury Surgery and [North Connect PCN](#):**

- **In line with GP's nationally there is a call to action for patients to get involved in saving General Practice:**
  - **See the article here and call to action to help make changes [here](#)**
- The North Primary Care Network, inclusive of several local practices, has launched a new website to enhance patient access to health information and services, with a focus on collaborative care and community health initiatives:
  - **There are Hillingdon Health workshops on various conditions that patients can sign up to here (part of the North Primary Care network):** <https://www.myhealthhillingdon.co.uk/workshop-calendar>
  - **Ageing Well Clubs:** <https://www.northconnectpcn.nhs.uk/2024/04/04/ageing-well-clubs-in-hillingdon-for-65-years/>
  - **There is a drive to increase awareness of Measles, information can be found [here](#).**

Satisfaction with GP services is declining, there is an ongoing GP survey by Healthwatch Hillingdon where you can provide your feedback. This can be found [here](#).

## **e) Communications**

*From RP*

Website.

- Posted on website since last report:
  - Shuttle Bus Service Update
  - Graffiti and its removal
  - NRA AGM notice
  - Updates to entries as requested by local organisations
  - Updates to Business members as requested by BG
  - Various local forthcoming events

### **Website Activity**

It has been relatively quiet on the website. Main activity is on Mt Vernon-related information.

I sent out a refresher to everyone on how to assess whether an email sent to you is safe or malicious.

Rajen Shah

## **f) Police**

### **Ward Panel Meeting:**

This was held on Wednesday 19 March at St. Helen's school. Sergeant Blackburn, PCSOs John Usher and Max Humphries, Henry Higgins and Tony Ellis attended.

The students gave their annual presentation. This was well received and a number of points ensued.

The quarterly survey was presented and respondents had decreased from over 500 to 8. This is fewer than both the ward panel members and the NRA committee members. Survey fatigue is to be expected and we were already preparing ourselves to try and remedy this. However, we were all dismayed at the sudden extremely poor response. We proposed to reduce the survey from quarterly to bi-annually. Jeremy Stern (our marketing expert on the panel) also suggested using AI to summarise the "comments" section in the survey.

I met with Jeremy to discuss how best to overcome this lack of engagement. We agreed bi-annually was often enough and to tweak the heading and content to reflect this. I sent Jeremy 11 pages of resident comments and with his AI app he was able to consolidate this into one easy to read page. We hope to have a new format soon.

We also discussed the latest figures on take up of the new NHW website. Progress is very slow. Northwood had 840 residents on OWL and now only have 324 on the new system.

### **Met Engage:**

- The Met is about to launch its new interactive platform, Met Engage
- This runs off the Neighbourhood Alert platform, already used by 32 other forces, Neighbourhood Watch and Action Fraud
- Met Engage will launch first in late April (date tbc – likely to be 22<sup>nd</sup>) in four pathfinder boroughs, Kingston, Merton, Richmond and Wandsworth
- This will be followed by a full roll-out in the rest of London, planned for late June
- People who live outside SW London can sign up before June, but they won't start receiving updates from their local team before then (we've taken the decision to pilot in one area first to make sure we get it right)
- Existing Neighbourhood Watch users who have signed up to hear from the Met will be contacted ahead of launch (SW London – late April, rest of London – mid June) to welcome them onboard
- People who have provided their details to us via other contact databases and consented to be re-contacted will be emailed and invited to join
- We will then use a combination of door-to-door visits, local events, partnerships and digital activity to encourage other people to sign up (we're producing leaflets if you're interested in receiving any!)
- Once people have signed up, they'll be invited to tell us about the issues that matter to them.
- They'll then receive regular updates from their local neighbourhood policing teams, telling them about the work that we're doing to respond to their concerns, things they can do to keep themselves safe and asking for their help in solving crimes
- People can respond, although this does not replace 101 or 999 and we'll be reminding people to continue to report crime as usual (with an escalation process that picks out key words of concern flagging relevant messages to our call centre)
- This will replace ward-level social media channels (e.g. X, next door) – we'll keep borough-wide and Met-wide channels to amplify the most important messages throughout London

We will be having a meeting shortly to find out more about how the new Neighbourhood System will work in tandem with Met Engage

### **Meeting at New Scotland Yard:**

I attended a meeting for Safer Neighbourhood Chairs (London Communities Policing Partnership or LCP2) at NSY with Commander Pavelin, who has overall responsibility for neighbourhood policing at the Met. The Commander was very candid and gave an excellent overview on how the budget shortfall will affect neighbourhood policing services. In short, there will need to be some changes, however, the Mayor and the Commissioner are clear that their focus remains on Neighbourhood Policing and Violence against

women and girls. (VAWG).

We also discussed abstraction rates and these will continue to happen. We agreed that we need to hold more such meetings and that SNBs should continue to be involved in decision making meetings that affect neighbourhood policing.

## **g) Woods and Open Spaces**

- Trees for Streets have got back to me and said our application has been accepted. I have paid; receipt attached.
- I have received confirmation and license from LBH for our Pop-up event on May 24th.
- Sean, the woodland ranger, continues to lead volunteer weekly events in the woods. Clearing paths and protecting ponds from dogs at this frog spawning time of year.
- The notice boards are pretty full at the moment, especially with extra ads from Brian's initiative.
- One response for a guided walk so far - I will wait to see if there are any other takers.
- None of the woodworkers have got back to me re the circular bench so have contacted LBH maintenance team instead. I wait for a response.
- The team from the mayor's office have shifted their Woods visit to May.

Miles Gillman

## **h) Business Membership**

Following on last month's report and the front cover story of our Newsletter all, fortunately, ended well and the very efficient contact in Hillingdon Council thankfully had the graffiti removed. It was encouraging that two residents emailed Ros thanking us for what we had done

It was also encouraging that I received an email from a member of staff of Northwood College asking me if I could get any of our Business members to attend their Careers Evening that took place last Tuesday. Whilst some members responded that the notification was too short, three members responded positively namely Orchard House, Movewell Gym and Dr Nik Chopra, our new member at the Doctors Lounge

I contacted Chris at Northwood College after the event and he responded as follows:

***Thank you so much for your support for the event - it went really well and the contacts we made through the NRA Business Group were all fantastic (especially Nik Chopra who was brilliant).***

***It only occurred to me to contact you at the last minute, and I will definitely give more notice for the future.***

So that was encouraging and equally encouraging was an email I received last week from The Dental Design Studio asking me to come along to have a chat to ascertain how they could best celebrate their 20<sup>th</sup> anniversary with the community of Northwood that they have been serving. I have asked our Chairman to join me

As requested at the last Committee meeting, I contacted in writing both Mountwood Surgery (Prof Goodman whom I know) and the practice manager at Eastbury surgery pointing out the benefits I thought they would have if they joined as a Business Member. Alas not so encouraging as I have had no response

With the arrival of the latest Newsletter and its hand delivery to Business members, I was able to use this as a further launch pad to email where subs were still outstanding, for BACs payment and to get cash from those I know prefer that mode of payment. It is an arduous task and I still have 26 outstanding. Still my final 2024 subscription was only obtained on December 30<sup>th</sup> so time is still on my side!!

*Brian Geminder*

## **j) Chief Road Steward**

1,250 letters and NRA pre-addressed envelopes were sorted by the needs I calculated for each ARS to go with the appropriately boxed #189 Spring Newsletters.

Boxes from the printer were with me late on Mon 24<sup>th</sup> March and all ARSs were asked to collect for distribution to their RSs. To date all except those for DRRA have been.

Following the sensible suggestion by MemSec, Vijay did add an extra column in mmjo after "House No." and MemSec as volunteered has put A, B, C etc there - having removed it from the numeric part of the House No. column.

This did allow a more logical display sequence to result, but unfortunately links to RSs and ARSs for their "Patch" reports have not worked correctly, so I have been inundated with requests for correct info and have had to spend countless hours generating many of these myself.

Vijay our db manager has been alerted to the problems and we will be working to resolve these and to address other issues raised by ARSs and RSs regarding printing.

Thursday 29<sup>th</sup> May was confirmed for the RS reception at St Mathews Church Hall (32 Hallowell Road) with Sarah Sharman once again agreeing to cater.

Paul Barker  
NRA CRS & DPO

**END OF REPORTS**